

# TERMS AND CONDITIONS

Slush is organized by Startup Sauna Oy (Finnish business ID 2554151-6), a wholly Finnish- owned company, whose main business is organizing startup and technology conferences and building conference related software. This document sets the terms and conditions between Startup Sauna Oy and You, when you purchase a ticket, register an organization or an individual, accept an invitation, sign a partner agreement, use any of our platforms or attend the event or conference organized by Startup Sauna Oy. By purchasing a ticket or registering for an event or conference organized by Startup Sauna Oy, You are agreeing to comply with and be bound by these terms and conditions. You should read this document carefully. Startup Sauna Oy reserves the right to change these terms and conditions at any time. Any amended terms and conditions will be posted to slush.org website. This updated version of terms and conditions for Startup Sauna Oy is applicable from 20.4.2017.

## DECLARATION OF CONSENT

You give permission for Startup Sauna Oy to collect, process and use all of the data you provide in Slush platforms. This information will be used for the purposes of processing ticket sales and compiling attendee lists. The attendee lists can be used and published on our website and Slush platforms and emails will be added to our database, which includes all past and current attendees. If you do not wish for your name, photograph, country where based and company name to appear on the attendee list please email tickets@slush.org.

To help personalize content and provide a safer experience, we use cookies in Slush platforms. By using any of our platforms, you agree to allow our collection of information on and off Slush platforms through cookies.

## EVENTS

It is strictly forbidden for any company, organization or attendee to attempt to host or organize any event in conjunction with, contiguous to or purporting to be related to Slush without the permission and co-operation of Slush.

## TICKETS

All prices indicated on the slush.org website include VAT in its valid rate.

All tickets are personal and must be assigned to an attendee, and all required attendee details (full name, email address and nationality) must be 100% complete at least 7 days before the event. Startup Sauna Oy is not obligated to reassign tickets after this date. If you fail to provide details as required in a timely fashion, Startup Sauna is not obligated to provide the event badge to You.

Discounted tickets are only valid in combination and/or in conjunction with an authorized identification qualifying for discount. This must be presented at badge pick-up and shown on request to gain admission to the event venue. If no such verification is provided, the purchased ticket is invalid, and the person will not be granted access to the event.

All payments must be made in Euros. Admission to the event or conference will not be granted without full payment received by the prior to the event.

## REFUND AND CANCELLATION POLICY

All purchases of tickets for conferences and events are non-refundable in their entirety. However, it is possible to allocate the ticket to a third party if the ticket has been fully paid. The allocation is possible if made at least 7 days before the event. It is not possible to change the person or organization liable for the payment.

The tickets purchased are for your own personal use or that of your business only and may not be re-sold or transferred for commercial gain under any circumstances. Where there has been any re-sale or attempted re-sale of any tickets (or any other breach of this term), we reserve the right to cancel the relevant tickets with immediate effect without refund.

Startup Sauna Oy will not be liable for the granting of any VISAs that are required to attend any event or conference. In the event that an attendee's VISA is not granted, tickets will not be refunded for any event or conference.

If the event is being cancelled due to unforeseen circumstances (force majeure), ticket holders will be refunded the price of the ticket against a valid receipt. Startup Sauna Oy does not hold itself liable for any other expenses incurred. Startup Sauna Oy strives to notify its customers of force majeure cases as quickly as possible.

## TERMS OF PAYMENT

The Slush Online store uses Stripe payment system. Stripe Payments Europe, Ltd is an U.S. American limited liability company having its registered place of business at 3180 18th St, San Francisco, CA 94110, United States.

The following methods of payment are available in the online store: Credit cards (Visa, MasterCard & American Express). Group orders can also be paid by invoice upon separate agreement.

Startup Sauna Oy may request verification of payment for the purpose of resolving possible disputes about the purchase.

### Credit cards

Stripe Payments Europe, Ltd is the product vendor for orders paid with Visa, MasterCard & American Express. The parties of the transaction are the customer and Stripe. Consequently, Stripe is responsible for all related obligations, and is the recipient of the payment.

### Payment by invoice

Startup Sauna uses Procountor for invoicing. Payment by invoice is available for corporate and group bookings upon request. The invoice will be sent to you separately, and it will contain all necessary information for payment of the order. The term of payment is 14 days net. The interest on arrears is 7.5%.

## BADGE PICK-UP

A badge must be picked up before entering the event. An order confirmation alone is not sufficient to access the event. The badge pick-up locations and opening hours will be communicated on the slush.org website and by email at least 2 weeks prior to the event. When picking up the badge, the customer must show the order confirmation provided by e-mail as well as a valid picture ID. In the case of group order, the dedicated contact person can pick up the entire order.

Every ticket can be converted into an event badge once. Once the event badge is printed, Startup Sauna is no longer obligated to make any changes. You agree to carry a photo identification with You at all times during

the event. You agree to show such identification upon request. If no such verification can be provided, we reserve the right to cancel the relevant tickets with immediate effect without refund.

#### **SLUSH NAME AND LOGO**

Registering for and attending the conference does not grant You any rights to use Slush band or any of its logos without permission granted by Startup Sauna Oy.

#### **AGE LIMIT**

Individuals under 18 years of age are not permitted entry to the conference venue during build-up, dismantling or on event days. Any exceptions to this policy are in the sole discretion of the organiser of Slush and permission must be provided by the organiser prior to start of the event.

#### **EVENT CANCELLATION, POSTPONEMENT & SUBSTITUTION POLICY**

Startup Sauna Oy is not responsible for any loss or damage of any kind incurred as a result of substitution, alteration, cancellation or postponement of an event. In the event of an unexpected incident independent of Startup Sauna Oy, Startup Sauna Oy reserves the right to make changes to the date and time for all parts of the event at least one week prior to the event. In the case of rescheduling of an event, the cardholder's ticket may be returned by a deadline determined by Startup Sauna Oy however, preferably immediately after the announcement of the new event date. After the deadline has expired, Startup Sauna will not receive any claims for reimbursement. Startup Sauna Oy reserves the right to make changes to the event at a date less than one week before, if there is a justified reason such as an unexpected problem with the location, or if a speaker is prevented from participating.

Please note that while speakers and topics are confirmed at the time of publishing, circumstances beyond the control of the organizers may necessitate substitutions, alterations or cancellations of the speakers and/or topics. As such, Startup Sauna Oy reserves the right to alter or modify the advertised speakers and/or topics if necessary without any liability to you whatsoever. Any substitutions or alterations will be updated on our web page as soon as possible

#### **LIABILITY**

Startup Sauna Oy will not be liable for any loss, injury or damage to any person or property howsoever caused before, after or during the event or conference.

Startup Sauna Oy is not responsible for any tickets that are lost or stolen. Each participant must make provision for his or her own insurance.

Startup Sauna Oy reserves the right to refuse admission to any event or conference for any behaviour, which it deems unacceptable, or for breach of these terms and conditions or Slush Code of Conduct.